

## **Create a LOSFA Student Hub Account and Follow Your Progress Towards Earning a TOPS Award.**

LOSFA has launched the new Student Hub to give you more options for tracking your award eligibility and status, and to provide you with easier account maintenance features and login recovery options.

- The "TOPS Tracker" within the LOSFA Student Hub allows you to follow your progress towards earning a TOPS award.
- View the ACT scores we have on file, if a score is missing, Email us at [custserv@la.gov](mailto:custserv@la.gov) and we will let you know how to get it to us.
- After you have created your Student Hub account, you can grant permission within the Hub for your parents to create a Student Hub account with their own password and user name so that they may see the same information you see.
- After high school graduation, your TOPS eligibility notice, award letter and Rights and Responsibilities will be posted in your Student Hub account.
- Once in college, all information relating to your continuing eligibility for TOPS, your TOPS postsecondary GPA and all notices and announcements will be delivered via your Student Hub Account.
- To create your account, go to <https://mylosfa.la.gov/applications/student-hub/>, click "Student Hub" in the menu across the top of the LOSFA homepage and follow the instructions.
- To register, click the "Register" link then click the "Student" button on the next page, where you can start the registration process with either your Louisiana Secure ID (LASECID) if you are a public school student, or your Louisiana State ID if you are a non-public student.
- When registering with your LASECID, you will also need your first and last name, your birthdate, and the high school you attended. If you do not know your Louisiana Secure ID, contact your school counselor.
- Ignore references to the LOSFA ID for now as this will be assigned to you after you have completed your FAFSA and we have matched it with your ACT records.